

Privacy Policy

Pearl Abyss Corp. and its affiliates or subsidiaries (hereinafter, "**Pearl Abyss**" or the "**Company**") provide games and related services (hereinafter, the "Services") through various platforms, such as PC and console. In order to provide the Services to users, the Company may store, process, and, in certain circumstances, share users' personal information. However, the Company places great importance on the protection of users' personal information and makes its best efforts to ensure that the personal information users provide in order to use the Company's Services is protected.

Through this Privacy Policy, the Company intends to inform users of the purposes and methods by which the personal information they provide is used, as well as the measures the Company takes to protect such personal information.

This Privacy Policy may be amended from time to time due to changes in government laws or guidelines, or changes to the Company's internal policies. If the Company amends this Privacy Policy, it will notify users of such changes through its website so that users can easily review them. Accordingly, users are encouraged to check this Policy from time to time when visiting the site.

This Privacy Policy applies to the official websites for DokeV and PLAN 8.

1. What Personal Information Does Pearl Abyss Collect, for What Purposes, and How Long Is It Retained?

The Company collects personal information with the user's consent and uses such personal information for the purpose of providing the Services to which the user has consented (newsletter services).

1) Categories of Personal Information Collected and Purposes

- Email Address: To deliver newsletters containing news, notices, events, and other updates relating to DokeV and PLAN 8

※ Only newsletters for the individual game(s) to which the user has consented to subscribe will be sent.

- Date of Birth: To restrict the collection of personal information from individuals under the age of 16
- IP Address: To determine the user's region and provide newsletters in the language appropriate for that region

2) Retention and Use Period of Personal Information

Until the user withdraws consent to the collection of personal information

3) Procedures and Methods for Destruction of Personal Information

- The user's personal information is destroyed without delay once the purpose of collection and use of such information has been achieved.
- Personal information printed on paper (printed materials, written documents, etc.) is destroyed by shredding or incineration, and personal information stored in electronic file form is permanently deleted by means that render recovery impossible.

2. With Whom Does Pearl Abyss Share Personal Information?

The Company does not share personal information that can directly identify users with third parties without the user's consent. Nevertheless, where required to comply with applicable laws, where unavoidable to protect the vital interests of the user or another person, or where reasonably necessary to achieve the Company's legitimate interests, the Company may share personal information with third parties through lawful procedures.

1) Partners and Service Providers

The Company's entrusted processors of personal information and the details of the entrusted services are as follows.

Entity	Description of Entrusted Services
Microsoft Azure	Cloud service provision

3. Is There an Age Restriction for Using the Services?

The Company does not intentionally collect or request personal information from users under the age of 16, target such users with interest-based advertising, or intentionally permit such users to use the Company's Services.

Users under the age of 16 may not transmit personal information to the Company. If the Company has collected personal information from such a user, it will delete such data as promptly as possible.

If you are under the age of 16, please do not send any personal information to the Company. If you believe that the Company holds data collected from such a user, please notify the Company immediately.

4. What Information Is Collected Automatically, Such as Through Cookies?

The Company uses "cookies" and similar technologies that store and retrieve users' information from time to time. A cookie is a very small text file sent to the user's browser by the server used to operate the Company's website and stored on the user's computer hard drive. The Company uses cookies for the following purposes.

1) Purposes of Using Cookies and Similar Technologies

The Company provides personalized services by analyzing the frequency and time of access by members and non-members, identifying users' preferences and areas of interest, tracking usage, and determining the number of visits.

The Company and its analytics service providers may use tracking technologies such as cookies, beacons, tags, and scripts. These technologies are used for the purposes of trend analysis, website administration, and collecting aggregate statistical information regarding the overall use of the Company's website by users. The Company may receive data collected through such technologies from analytics service providers in aggregated form.

2) How to Refuse the Storage of Cookies

Users have the right to choose whether to allow the installation of cookies. Accordingly, users may configure their web browser settings to allow all cookies, to prompt each time a cookie is stored, or to refuse the storage of all cookies. However, if the user refuses the storage of cookies, there may be difficulties in providing some services.

Chrome: [⋮] in the upper-right corner of the browser → [Settings] → [Privacy and security] → [Third-party cookies]

Microsoft Edge: [...] at the top of the browser → [Settings] → [Cookies and site permissions] → [Cookies and stored data]

Firefox: [≡] at the top of the browser → [Settings] → [Privacy & Security] → [Cookies or Site Data]

✕ For other web browsers, please follow the settings method applicable to each browser.

5. How Does Pearl Abyss Protect Personal Information?

To ensure the security of personal information, the Company has implemented the following technical, administrative, and physical safeguards to prevent the loss, theft, leakage, alteration, or damage of users' personal information. However, even where the Company has fulfilled its obligations to protect personal information, the Company shall not be liable for any issues arising from the leakage of important personal information due to the user's own negligence, such as poor password management, or incidents occurring in areas not controlled by the Company.

1) Technical Safeguards

- ① The Company stores not only those items of users' personal information designated by applicable laws and regulations, but also additional items, in encrypted form.
- ② Important data containing personal information is protected using security features such as encryption of files and transmitted data or file-locking functions.

- ③ The Company continuously monitors its systems to prevent the leakage or damage of users' personal information due to hacking, computer viruses, or the like. In addition, the Company periodically backs up personal information in preparation for contingencies and protects such information using various security tools such as anti-virus programs and firewalls.
- ④ The Company has taken the necessary security measures for the systematically configured database systems through which personal information may be processed.

2) Administrative Safeguards

- ① The Company limits access to users' personal information to the minimum number of personnel necessary.
 - Personnel who directly perform marketing, events, customer support, or shipping services for users (including employees of entrusted and partner companies)
 - Personnel responsible for personal information protection, including the Privacy Officer
 - Other personnel for whom the handling of personal information is unavoidable in the course of their duties
- ② The Company provides regular training to personal information handlers and entrusted service providers concerning their obligations to protect personal information.
- ③ The Company has a dedicated department responsible for personal information protection that establishes and manages this Privacy Policy. The Company also regularly checks compliance with internal regulations and endeavors to promptly correct any issues that are identified.

3) Physical Safeguards

- ① The Company maintains separate physical storage locations for personal information systems and has established and operates access control procedures for such locations.
- ② Documents and auxiliary storage media containing personal information are stored in secure locations equipped with locking devices.

6. What Rights and Choices Do Users Have Regarding Personal Information?

Users have the right at any time to access, correct, and withdraw consent regarding their registered personal information (unsubscribe from newsletters). If you contact the address below according to the relevant registered game in order to exercise your rights with respect to personal information, the Company will take action without delay.

privacy@pearlabyss.com

In addition, users may report all privacy-related complaints arising from the use of the Company's Services to the Privacy Officer or the relevant department using the contact information below. The Company promises to provide a prompt and sufficient response to users' reports.

Privacy Officer	Personal Information Grievance Department
Officer: Jin Young Heo (CEO)	Department: Information Security Division
Tel: 1661-8572	Tel: 1661-8572

Email: privacy@pearlabyss.com Fax: 031-624-5897	Email: privacy@pearlabyss.com Fax: 031-624-5897
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7. Overseas Transfer of Users' Personal Information

For the smooth and stable provision of Services, the Company transfers (stores) personal information overseas as follows.

Newsletter Subscription

- ① Categories of Personal Information to Be Transferred
 - Email address, IP address
- ② Country to Which Personal Information Is Transferred (Stored) and Recipient
 - United States, Microsoft Azure (02-531-4500, domestic representative: Microsoft Korea contact information)
- ③ Method of Transfer (Storage)
 - Transmission over a network at the time of newsletter subscription
- ④ Purpose of Transfer (Storage)
 - Performance of work relating to newsletter subscriptions
- ⑤ Retention Period for the Transferred (Stored) Personal Information
 - Until consent to the collection of personal information is withdrawn

Users may, at any time, request the suspension of the overseas transfer of personal information by contacting the Privacy Officer or the Personal Information Grievance Department. However, if the overseas transfer of personal information is suspended at the user's request, use of the Company's website and Services may be restricted.

Where the Company transfers personal information overseas for the provision of Services, such transfers are conducted based on the user's consent, transfers to countries for which a GDPR adequacy decision has been adopted in accordance with applicable laws, or safeguards for cross-border transfers such as the CBPR (Cross Border Privacy Rule). In addition, the Company operates an international standard privacy information management system (ISO/IEC 27701) and ensures that personal information is processed safely through technical and administrative safeguards, including data processing agreements (DPAs) with entrusted service providers, management and supervision thereof, and access controls and encryption of personal data.

Addendum

This Privacy Policy shall take effect on July 22, 2026.