

Black Desert Terms of Service

Article 1 (Purpose)

The purpose of these terms (the "Terms of Service") is to govern the rights, obligations, responsibilities, and other necessary matters between you, the service user, and PearlAbyss H.K. Limited and all affiliates and subsidiaries ("Pearl Abyss," the "Company," "we," "us," or "our") with respect to your use of our services (related to all services provided by the Company in official websites, forums, etc., and all other related services, henceforth referred to as "Game Services").

Article 2 (Definition of Terms)

① Definitions of terms used in these terms and conditions are as follows.

1. "Use Agreement" means a contract between the Company and users about the use of the Game Services provided by the Company, including Terms of Service.
2. "User(s)" means a person who accesses and uses the Company's Game Services using an account issued by the Company after signing up and agreeing to the Use Agreement according to the procedure set out by the Company.
3. "Game World" means a variable virtual world in which multiple users play games according to a certain rule for incidental purposes such as leisure, socializing, and sharing of information.
4. "Account" means a game account or ID, consisting of a combination of characters, numbers, or special characters selected by users and approved by the Company to identify users and use the Game Services.
5. "Account Information" means general information provided by the user to the Company such as user's account, password, name, and information created throughout the use of the Game Services, such as game use information and billing status.
6. "Character" means game data that the user selects and manipulates according to the manner provided by the Company within the Game World for the use of the Game Services.
7. "Password" means a combination of letters, numbers, or special characters that the user selects and privately manages to ensure that the user is the matching user of the Account.
8. "Pearl Abyss Wallet (tentative name)" means an electronic wallet used to store virtual currency that can be used to purchase paid products offered by the Company.
9. "Pearl" means a virtual currency purchased by users from the Company that may only be used as a means to access and utilize the Company's game services.
10. "Top-up" means the act of a user depositing virtual currency in the Pearl Abyss Wallet or purchasing Pearls using payment methods designated by the Company.
11. "Paid Content" means game services and related content that can be purchased or used with virtual currency held in the Pearl Abyss Wallet or Pearls.

12. "Post" means all information made up of characters, documents, pictures, sounds, images, or any combination thereof posted on the Game Services in connection with the user's use of the Game Services.

13. "Affiliate services" means any service connected to the Company's Game Services which are also operated by third parties affiliated to the Company.

14. "Minor" means a person who is under the age of majority per the laws of the country where the service applies.

15. "Unauthorized Program" means a computer program or device that is not provided or approved by the Company, and includes all programs and devices that have the purpose of interfering with service operations.

② The definitions of the terms used in these Terms of Service shall be based on the relevant laws and regulations set according to each Terms of Service and Operating Policies except as set forth in Paragraph 1.1, and the matters not set forth in these Terms of Service shall be governed by general commercial practices.

Article 3 (Providing Company Information, etc.)

The Company shall display these terms and/or services on the initial screen and official website of the Game Service in a manner easy for users to approach. However, Terms of Service and Privacy Policy may be displayed through a linked page.

[Company Information]

1. Name: PearlAbyss H.K. Limited.

[Consumer Dispute Complaint (Support)]

1. Website: <https://tr.pearlabyss.com/Support/Start>

[Terms]

1. Privacy Policy
2. Terms of Service (these terms and conditions)

Article 4 (Specification and Amendment of Terms)

① The Company publishes the contents of this agreement through the initial screen of the game service or the connection screen so that the user can easily understand the contents of this agreement

② The Company shall take measures to enable the user to inquire and respond about the contents of this Agreement with the Company.

- ③ The Company may amend this Terms of Service to the extent that it does not violate the relevant laws and regulations and revisions will be notified in advance in the same manner as Article 28 (Notice to Users).
- ④ Members are obligated to check any changes to the terms before using the game service, and if the user does not agree to the changes, either the Company or Member may terminate the game service contract.
- ⑤ The Company may be able to deem the Member to have agreed to the amended Terms of Service if Member does not express any sign of consent or rejection by the effective date.

Article 5 (Ruling Rules)

Any matters not expressly stated in these terms and conditions shall be governed by the relevant laws and regulations.

Article 6 (Operational Policy)

- ① In order to set the requirements necessary to apply these terms and conditions and to protect the rights and interests of users and to maintain order in the game world, the Company may establish Game service operating policy ("Operational Policy") on the matters that are delegated to exercise by these terms and conditions and to the specific scope defined within these terms and conditions.
- ② The Company shall notify the Member of the details of the operating policy by posting on the game service homepage or providing a connection screen so that the user is well informed.
- ③ In the case of an operational policy amendment that has the same effect as bringing a material change to a user's rights or obligations or as making changes to these terms and conditions, the procedure of Article 4 (Specification and Amendment of Terms) shall apply.

Article 7 (How to Apply for Use)

Anyone who wishes to use the game service provided by the Company must agree to the terms of the agreement and apply for the use of the game.

Article 8 (Approval and Restriction on Application for Use)

- ① The Company shall approve the use application unless there is a reasonable reason when the user makes an application for the use by clearly indicating the real name and the actual information when it comes to the information that the Company requests to the user.
- ② For the use application that falls under any of the following subparagraphs, the Company may not accept it and can cancel the acceptance even after granted.
 1. When applying for use in violation of Article 7 of the Pearl Abyss service agreement and terms of service.

2. When paying for service charges by unauthorized use or theft of third party's credit card, wired / wireless telephone, bank account, etc.
 3. When applying for use for the purpose of misconduct prohibited by 「Personal Information Protection Act」 and other related laws
 4. When a minor does not obtain the consent of their legal guardian or when it cannot be confirmed that consent was obtained
 5. When there are fraudulent purposes or issues with the payment methods for service fees
 6. When a user whose contract has been terminated according to Article 15 (User's Obligations) clause 1 applies for service use
 7. When there are other cases similar to the aforementioned, making it difficult to accept the application for service
- ③ In the event that falls under any of following subparagraphs, the Company may withhold consent until the cause is dissolved.
1. If there is no room in the Company's facilities or there exist technical difficulties
 2. In the case of a failure in the service or a failure of the payment method
 3. Other than that, when it is difficult to approve the application for use due to the similar reasons to the above

Article 9 (Consent of Legal Representative on the Use Right of Minors)

- ① Those deemed as Minors according to relevant laws and regulations must read these terms of service with a legal guardian before using the game's services.
- ② A Minor utilizing Game Services and Paid Content will be deemed to have obtained the agreement of their parents or legal representative.
- ③ The Company is not responsible for any disadvantages arising from minors deceiving others into believing they are adults.

Article 10 (Protection and Management of Personal Information)

- ① The Company strives to protect the personal information of users including account information in accordance with the related legislations. The protection and use of user's personal information will be governed by the relevant laws and regulations and the personal information processing policy notified separately by the Company.
- ② The Company's privacy policy does not apply to third-party services that are simply linked from the website and individual game service websites, except for those provided as part of the service.
- ③ The Company shall not be held responsible for any information including the account information of the user exposed by reason of the user's fault.

Article 11 (Collection of Information, etc.)

- ① The Company may store and keep all communication content, including conversations between users within the game service and in-game letters (hereinafter referred to as "conversations, etc."), and this information is solely held by the Company.
- ② The Company may access these conversations, etc., only when it deems necessary for the purposes of resolving disputes between users, handling complaints, maintaining game order, or improve game services. (in cases of account theft, cash transactions, verbal abuse, in-game fraud and other deceptive activities, bug exploitation, other violations of current laws, and investigation, processing, confirmation, and remedy of serious violations of terms as defined in Article 15 (User's Obligations)).
- ③ For the purpose of improving the quality of the game service, such as game service operation and program stabilization, the Company may collect and use information about user PC and other device settings and specifications, but only after obtaining user consent.
- ④ In cases where a violation of these terms and conditions or operation policy is detected, or when selected as event winners, etc., for necessary game service operations, certain game information of the user, such as family name and character name, may be disclosed through the game service's website notices and other means.

Article 12 (Provision and Suspension of Game Service, etc.)

- ① Service may not be provided for a certain period under any of the following circumstances, during which the Company is not obligated to provide the service:
 1. Maintenance, replacement, regular inspection, or when necessary for the operation of the game service due to computer or information and communication equipment.
 2. In case of electronic intrusion accidents such as hacking, communication accidents, service equipment failure, or unexpected service instability due to users' abnormal gaming behavior.
 3. When service provision is prohibited by related laws, government, and Company policies through specific time or frequency restrictions.
 4. In case of force majeure such as natural disasters, emergencies, power outages, etc., making it impossible to provide normal game service.
 5. In case of significant managerial necessity for the Company such as division, merger, business transfer, discontinuation of business, or deterioration of the game service's revenue.
 6. In other cases where it is necessary to suspend the service.
- ② The Company will notify in advance when the service is to be suspended according to the previous clause. However, prior notification can be omitted in urgent situations or other circumstances where prior notice is difficult to provide and can give notice posthumously.
- ③ If the Company's fault leads to a service suspension or malfunction for more than 4 hours (cumulative) continuously without prior notice, the Company will extend the usage time for the continuous usage contract account by the duration of the service suspension/malfunction for free.
- ④ If the service suspension/malfunction is announced in advance due to reasons such as server checks related to the use of paid services provided by the Company but exceeds 10 hours, the Company will extend the usage time for the exceeded duration for free.

⑤ The Company may terminate all game services due to technical or operational needs. In this case, the termination date will be announced on the game service's website 30 days in advance, and if it is impossible to notify in advance due to unavoidable circumstances, notification will be made afterwards.

⑥ When the Company terminates the game service according to the previous clause, users cannot claim compensation for free services, paid services without remaining usage period, continuous paid service contracts, and term-based paid items. Paid items without a usage period limitation will be considered to have their usage period until the service termination date.

Article 13 (Change of Game Service and Modification of Contents)

① Users may use the game services provided by the Company in accordance with these terms and conditions and other policies set by the Company.

② The game world that a Company provides to its users through game services is a virtual world created by the Company, and the Company has comprehensive rights to create, change, maintain, and repair the game contents. The contents of the game service and affiliate service provided by the Company may be changed (patched) from time to time according to the operational and technical needs. In this case, the Company notifies the user through the game service's homepage.

③ The Company can reorganize and separate various games and related sites provided on the homepage and in the game service as part of the game service. In this case, the Company will actively notify the users, and the users will receive services from the reorganized or separated sites.

④ If it is deemed necessary for the operation, the Company may add, delete or change the planning of the game service or the information related to the game.

Article 14 (Obligations of the Company)

① The Company shall abide by the relevant laws and regulations and shall faithfully perform the exercise of the rights and obligations set forth in these terms and conditions.

② The Company shall have a security system to protect personal information (including credit information) so that users can use the service safely and the Company disclose and observe the personal information processing policy. The Company shall not disclose or provide any personal information of a user to any third party except for the cases as stipulated in these terms and conditions and personal information processing policy.

③ In case any damages to the equipment or loss of data occurs during service improvement made for continuous and stable service, unless there are unavoidable reasons such as natural disasters, emergency situations, and technological defects and obstacles that are difficult to solve, the Company will do its best to fix the problem or restore data without delay.

④ The Company handles customer support services (handling of user's comments, complaints, and error, etc.) for users who use game services, and details are subject to Article 25 (Handling of Complaints and Dispute).

⑤ The Company endeavors to provide convenience to users in terms of the procedures and content of contracts with users, such as the conclusion of contracts for use, changes to contracts and termination of contracts etc.

Article 15 (User's Obligations)

① Users are obligated to comply with all contents specified in these terms and conditions and the operational policy. Users found to be violating these terms and conditions and operational policy may have their service usage restricted.

② Users must report any bugs, system errors, or vulnerabilities discovered during the use of the service to the Company and must not disseminate or exploit these issues. If a user continues to use the service without reporting such issues, their service usage may be restricted according to these terms and conditions and operational policy.

③ Users have the responsibility to manage their account information. The responsibility for managing account information and maintaining security lies with the user, and the Company is not responsible for any damage caused by negligence in managing account information.

④ Users must follow separate operational policies regarding the specifics of game play.

⑤ Users shall check all the policies and regulations on a regular basis such as matters stipulated in these terms and conditions of Service, announcements on game service homepage and operational policy set by the Company etc.

⑥ Users must not acquire or dispose of game data (accounts, characters, game items, etc.) through abnormal means (such as transfer, sale, etc.) or use it as an object of rights (providing as collateral, renting, etc.).

Article 16 (Restrictions and Suspension of Game Services)

① The Company may restrict the use of game services or terminate the service contract (hereinafter referred to as "Usage Restriction") if the user violates the obligations under these terms and conditions, or if necessary for the operation of the game service. The specific content, reasons, and procedures for the usage restriction measures are determined by the operational policy.

② The Company will not compensate for damages such as loss of paid content or expiration of points suffered by the user due to usage restrictions. However, this does not apply if the Company's usage restriction measures are proven to be unjustified.

③ The Company may deactivate accounts that have no connection records for three years to prevent misuse and ensure continuous and stable service.

④ Account information may be deleted for deactivated accounts with no history of paid transactions, such as Pearl Abyss Wallet top-ups or Pearl purchases.

Article 17 (Limitation on Use as Provisional Measures)

① The Company may suspend the account until the investigation of any of the following issues will be completed:

1. If the Company received a legitimate report that the Member's account was hacked or stolen.
2. If the Member is reasonably suspected to be an offender, such as an illegal program user or for-profit user
3. If the Member agreed to have the account investigated for issues the user cannot resolve by themselves
4. If provisional measures are deemed necessary to be taken on the account for reasons similar to those listed above

② In case of clause 1, the Company will pay a certain amount in proportion to the duration of the game service after the investigation is completed, and extend the period of the user's game service use for a period that has been suspended to the users who have been using the game. Provided, however, this shall not apply in cases where the user proved to be an offender under clause 1 or agreed to have the account investigated for issues the user cannot resolve by themselves.

Article 18 (Restriction on Use Notification and Appeal)

① When imposing usage restrictions on a user, the Company will notify the user of the reasons, type, duration, and method of objection to the restriction via written notice, email, in-game mail, a popup window on the game's initial screen, or a similar method, or announce it on the game service's website so that the user can verify the information. However, the Company may impose usage restrictions without prior notice if the user's violation is serious, immediate action is needed due to the nature of the violation, or if the user has intentionally or due to gross negligence caused damage to the Company.

② Users can file an objection to the usage restriction through the customer center on the game service's website within 15 days from the date of receiving the notification. If the user's objection is deemed reasonable, the Company will immediately lift the restrictions applied to the user and take corresponding measures such as restoring adjusted game information.

③ The responsibility for managing account information lies with the user, and users must not use someone else's account or allow their account to be used by a third party. If a violation of these terms and conditions or the user's obligations occurs during account sharing, penalties will be applied to both the account holder and the account involved.

④ Users restricted from using the service due to violation of these terms will lose the right to use paid content and accounts and cannot claim refunds or compensation for damages.

Article 19 (Termination and Deactivation of Membership)

① Users may terminate the Game Service Use Agreement (hereinafter referred to as "Deactivation"). If a user submits a deactivation request, the Company goes through identification

process, in which case the user is confirmed as oneself, the Company proceeds with the deactivation according to the relative rules and regulations.

- ② Users wishing to terminate their service contract can do so through Support or the membership withdrawal procedure within the service.
- ③ Upon termination of the service contract by the user, the user's personal information will be deleted except in cases where the Company is required to retain user information in accordance with the privacy policy and relevant laws.
- ④ Once membership withdrawal is complete, the user may not be able to re-register for a certain period.
- ⑤ In the event of termination of the contract between the Company and the user, the service contract for the game provided by the Company will also be terminated. The user is responsible for any disadvantages such as interruption of game service use, the use of remaining goods and game data in the account, and the inability to refund or retrieve these due to membership withdrawal.

Article 20 (Top-Up and Use of Pearl Abyss Wallet Balance and Pearls)

- ① Pearl Abyss Wallet top-ups and Pearl purchases may be conducted through the payment methods provided by the Company. If a payment method is operated by an independent provider, the user must complete the procedures required by that provider prior to payment. By paying for the Company's services, the user is deemed to have agreed to the Terms of Service and the procedures required by the respective payment provider.
- ② Pearl Abyss Wallet top-ups and Pearl purchases may be conducted in increments set by the Company's internal policies, which may vary depending on the selected payment method. Furthermore, the Company reserves the right to limit monthly top-up amounts in accordance with its policies. Separate transaction limits may also apply to each payment method based on the policies of payment service providers or government regulations.
- ③ The Company may reject a user's request to top up virtual currency in their Pearl Abyss Wallet or purchase Pearls, or subsequently revoke its approval, in any of the following cases:
 1. The billed amount is not paid, or the payer's identity cannot be verified.
 2. Another person's payment information is used without authorization.
 3. Consent from a legal guardian is not obtained for a minor's top-up request.
 4. Other cases where approval is deemed inappropriate for reasons equivalent to items 1 through 3.
- ④ Any disputes between the user and the payment service provider regarding Pearl Abyss Wallet top-ups or Pearl purchases shall be resolved between the parties involved, and the Company assumes no liability whatsoever.

Article 21 (Refunds)

① Unless otherwise stipulated by applicable law, all package purchases, Pearl Abyss Wallet top-ups, and Pearl purchases are final and non-refundable. Although users may terminate their User Agreement at any time in accordance with these terms, purchased packages and their components, any remaining virtual currency in the Pearl Abyss Wallet, and Pearls are non-refundable.

② Abuse of any processes related to Pearl Abyss Wallet top-ups, Pearl purchases, or Paid Content purchases may result in restrictions on the use of game services.

Article 22 (Purchase and Refund of Pearls on Steam)

① Steam users can purchase Pearls or Paid Content using the payment methods provided by Steam.

② Refund policies for Pearls or Paid Content purchased by Steam users are subject to Steam's relevant terms and policies.

③ Abuse of any processes on Steam related to the purchase or refund of Pearls or Paid Content may result in restrictions on the use of game services.

Article 23 (Ownership of Copyright, etc.)

① Copyright of content within the game service created by the Company and other intellectual property rights are owned by the Company. The Company grants Members only the right to use games, characters, game items, game money, cyber points, etc. in relation to game service in accordance with the terms and conditions set by the Company. Users may not dispose of them through such activities as transferring, selling, or providing collateral.

② Users shall not use for commercial purpose or let the third party use the information obtained by using the game service provided by the Company, of which the information registered as intellectual property owned by the Company or the provider without the owner companies' prior consent through the means of copying, transmitting, publishing, distributing, broadcasting or otherwise.

③ Users shall allow the Company to use it in the following manner and conditions, it being the in-game or game-related communications including the conversation text, images, sounds, and all materials and information (hereinafter referred to as "User Content") users or other user uploads or transmits through a game client or game service.

1. Using user's contents, to change the editing format and other transformations (in any form such as publication, reproduction, performance, transmission, distribution, broadcasting, creation of secondary works, etc., with no restrictions on the time length and scope)

2. The Company does not sell, rent, or transfer user content for the purpose of trading without the user's prior consent

④ Matters related to the Member's contents that is not integrated with the game service and not displayed in the game (For example, a post on a general bulletin board or the like) can be exposed to the search results, services and related promotions etc. For that exposure, part of

them can be modified, cloned, and edited within the required range. In such cases, the Company shall comply with the contents of the Copyright Act, and users may at any time request the posts to be deleted, excluded from the search result, concealed, or the like through Support or the in-service managing function.

⑤ If the Company wishes to use the user's postings in any way other than clauses 3 and 4, the Company shall obtain prior consent of users through telephone, fax, e-mail, etc.

⑥ If the Company considers that the postings and the posting content within the game service posted or registered by users fall under the category of the prohibited activities prescribed in Article 15, the Company may remove it or refuse to move or register it without prior notice.

⑦ Users whose legal interests are violated due to the information posted on forums operated by the Company may request the Company to delete the information or to post the contents of refutation. In this case, the Company will promptly take the necessary action and notify the applicant.

⑧ Clauses 3 and 4 shall remain in effect while the Company is operating the Game Services and will continue to apply even after user's deactivation.

Article 24 (Advertising and Transactions with Advertisers)

① The Company may provide users with various information that is deemed necessary during the use of the game service by means of notices, e-mail or telephone.

② The Company may place advertisements on game service homepage, e-mail, telephone, etc. regarding the operation of game service. However, in the case of sending by telephone or e-mail, user's prior consent is obtained, and the receiving user can refuse to receive at any time by e-mail or telephone.

③ Services provided by the Company include various forms of advertisements such as banners and links, which can be linked to pages provided by third parties.

④ If the page is linked to a page provided by a third party according to the preceding clause, the page is not a service area of the Company, so the Company does not guarantee reliability, stability, etc. The Company shall not be held liable for any damages caused by this to users. However, this does not apply if the Company has facilitated the occurrence of damage through intentional misconduct or gross negligence or has not taken measures to prevent such damage.

Article 25 (Handling of Complaints and Dispute)

① Notices, guidance, and customer support provided by the Company to users regarding this service are available only in Turkish and English, and the languages provided may change according to the Company's circumstances.

② The Company will guide you on how to present your opinions or complaints on the initial screen of the game or on the game service homepage. The Company operates a dedicated organization to handling such user comments and complaints. If inquiries, opinions, or complaints are received in ways not specified by the Company, it will not be possible to respond.

- ③ If the opinion or complaint filed by users is objectively recognized as fair, the Company shall promptly handle it within a reasonable period. However, if it takes a long time to process, the Company will notify users of the reasons for the long process and processing schedule on the game service homepage or each individual service page or notify by e-mail, telephone or writing.
- ④ If a dispute arises between the Company and Members and the third party dispute resolution body adjusts the dispute, the Company can faithfully demonstrate the measures taken to the user, such as restrictions on use etc., and follow the coordination of the coordinating agency.

Article 26 (Compensation for Damages)

- ① If the Company has caused damage to its users due to intentional or gross negligence, the Company shall be liable for damages.
- ② If a user causes damage to the Company by violating these terms and conditions, the user is responsible for compensating the Company for that damage.

Article 27 (Limitation of Company's Liability)

- ① The Company is exempt from liability in the event that it cannot provide services due to force majeure such as wartime, a quasi-state of war, natural disasters, national emergencies, technical defects that are uncontrollable to solve, and the restriction by government policies etc.
- ② The Company is exempted from liability unless there are intentional or material negligence on the Company's part in case where a telecommunications carrier suspends or does not normally provide the telecommunication services as a result of which caused damage to Members.
- ③ The Company shall not be liable for any disruption, suspension, or termination etc. of the game service due to the cause on the user's part.
- ④ The Company shall be exempted from liability for any problems arising from the computer environment of users or any problems caused by the network environment that involves no intentional or material negligence of the Company.
- ⑤ The Company shall not be liable for any loss or damage caused by the user's misrepresentation and neglected management of personal information such as identification information etc.
- ⑥ The Company shall be exempt from liability for the loss of user's game data including but not limited to game cyber assets (game money), items, and character level unless there is willful misconduct or gross negligence on the Company's part.
- ⑦ The Company shall be exempt from liability for the loss of user's game cyber assets (game money) and game data (such as level) unless there is intentional or material negligence on the Company's part.
- ⑧ The Company shall be exempted from any liability related to reliability and accuracy of the information, data, facts posted/transmitted on websites or within the game services by users or a third party unless there is intentional or material negligence on the Company's part.

- ⑨ The Company has no obligation to intervene in the event of a dispute arising through game services or a dispute arising from violation of related laws on infringement of third parties' right (e.g. copyright etc.) between users and third parties, and the Company is not responsible for any damages arising from this.
- ⑩ The Company shall be exempted from liability for damages caused by affiliate services provided by a third party, unless there is intentional or material negligence on the Company's part.
- ⑪ The Company may restrict the time of game service etc. according to the nature of each game service or depending on user's status according to related laws, government policies, etc., and the Company is exempted from liability for any matters related to the use of game services caused by these restrictions and limitations.
- ⑫ In the case of free services among the game services provided by the Company, the Company shall not be liable for damages unless there are intentional or material negligence of the Company.
- ⑬ The Company shall be exempted from liability for any damages arising out of the computer error of users or in case of damages caused by omission or misrepresentation of the personal information and e-mail address, unless there are intentional or gross negligence of the Company.
- ⑭ In the event that the service contract between the Member and the Company is terminated due to the cancellation of the usage contract, the Company may delete or store the Member's account and related information within the scope of complying with the Privacy Policy.
- ⑮ The Company is not responsible for the deletion of content or account information by the user. However, this does not apply in cases of intentional misconduct or gross negligence by the Company.
- ⑯ The Company is not liable for any loss related to game use or third-party payments arising from the user's negligent management of passwords or authentication methods, or failure to exercise sufficient caution to prevent theft, forgery, or alteration. However, this does not apply in cases of intentional misconduct or gross negligence by the Company.
- ⑰ The Company is only responsible for the services provided in the region where the user resides. The Company is exempt from liability for problems arising from using services outside the residence area through methods not provided by the Company.

Article 28 (Notice to Users)

- ① When the Company notifies Members, it can do so through the Member's email, in-game mail, popup windows on the game's initial screen, or text messages (LMS/SMS). However, if the Company is unable to contact the user, it will substitute this with a notice on the game service's website.
- ② If the Company sends notifications to all Members, the Company may substitute the method described in clause 1 above by posting on the Company's game service's website for more than 7 days, or by displaying a pop-up screen.

Article 29 (Governing Law and Jurisdiction)

- ① These terms and conditions shall be governed by and construed in accordance with the laws of Hong Kong
- ② Even if the contents of these terms and conditions are deemed to have no effect in accordance with the Consumer Protection Act and other enforceable provisions of the Act, the remaining part of the terms and conditions that do not fall thereunder shall be valid.
- ③ For all disputes arising from or related to the terms and conditions and Member Agreement, the court with jurisdiction shall be determined in accordance with the procedures prescribed by the related laws and regulations.

Addendum

This Terms of Service will be effective as of July 9, 2026.